



Holger Mangatal
GROUND FLOOR FLAT REAR 83 LOWER
CLAPTON ROAD
HACKNEY
LONDON
E5 ONP

Your Account Number: A-207C531A
Bill Reference: 333921402 (17th Aug. 2025)

Your estimated annual cost

£856.29 a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1200062149756) You're already on our cheapest tariff of its kind but you could **save £45.64 a year** by paying with Direct Debit. Alternatively, you could **save £76.17 a year** by switching to Octopus 12M Fixed. It may involve changing how you pay, your meter setup, or different terms. Contact our team to find out more. You may save a few pounds by switching to Smart Pay-As-You-Go. Contact our team to see if this would suit your circumstances.

Emergency numbers

Smell gas? Call **0800 111 999**

Power cut? Call **105** to get help

Your Electricity Distributor is: UK Power Networks - London Power Networks (105)

Your energy account

17th July 2025 - 16th Aug. 2025

On 17th July 2025 your previous balance was -£155.03

1. We have charged you

Electricity (estimated) 16th July 2025 - 15th Aug. 2025 - £61.16

On 16th Aug. 2025 your new balance is -£216.19

As you have no Direct Debit in place, your balance is due for payment in 14 days. There are 5 ways you can pay, as detailed in this bill.

Octopus Energy Limited

W octopus.energy

E hello@octopus.energy

P 0808 164 1088

Registered Office

UK House, 5th floor, 164-182 Oxford Street,
London, W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751



Your Charges In Detail

Electricity	Supply number	S	1	801	1
			1200062149756		

Supply Address: Ground Floor Flat Rear 83 Lower Clapton Road,
Hackney, London, E5 ONP
Postcode area alpha identifier: E

Flexible Octopus (16th July 2025 - 15th August 2025)		
Energy Charges for Meter 17M0137088		
16th Jul 2025	47676.0	Estimated reading
16th Aug 2025	47852.8	Estimated reading
Energy Used	176.8 kWh @ 24.75p/kWh	£43.74
Standing Charge	31 days @ 46.82p/day	£14.51
Subtotal of charges before VAT		£58.25
VAT @ 5.00%		£2.91
Total Electricity Charges		£61.16
Total charges for bill		£61.16



About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity	
Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Non-Direct Debit
Unit Rate	24.75p/kWh
Standing Charge	46.82p/day (£170.90/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	2604.6 kWh



Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 5.70 kWh/day.

Please visit our website for advice on how to save energy in your home.

Our approach to green energy

Our fuel mix (between April 1 2023 and March 31 2024)

	Octopus Energy	UK electricity overall
Carbon emissions	0 g/kWh	171 g/kWh
Renewables	84.8%	43.2%
Nuclear	15.2%	12.7%
Gas	0%	35%
Coal	0%	6.3%
Other	0%	2.8%

For more information about the sources of our electricity, and our approach to renewable energy, visit **[octo.ps/fuel-mix](#)**

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Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

Or, if you live in Scotland, you can contact energyadvice.scot for independent help.

Go to: energyadvice.scot/email-us, or call their customer service on 0808 196 8660 Monday to Friday, 9am to 5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team. If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader.

Then: If you're still not happy you can ask for an independent review by an Operations Manager and we'll reply within 5 working days.

Finally: If you followed these steps but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman: energyombudsman.org or call 0330 440 1624. This is a free independent service whose decision we must abide by.

You can read our complaints policy on our website.

Your payment options

Direct Debit

It's easy to set up a monthly Direct Debit to keep on top of your energy payments. Simply log on to your online account at www.octopus.energy to set your Direct Debit up now.

Bank transfer

Pay us directly from your bank account. Make sure to enter your account number (A-207C531A) as the payment reference. Our bank details - Account number: 44594118 & Sort Code: 40-05-30.

Cheque

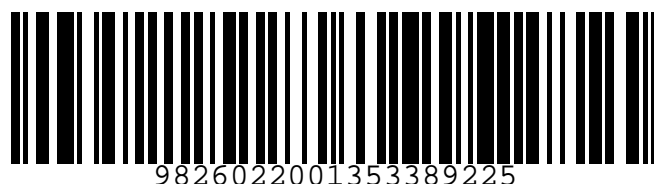
Write your account number (A-207C531A) on the back, make your cheque payable to "Octopus Energy Ltd", and post it to: Octopus Energy, UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN.

Credit or Debit Card

Visit us online at www.octopus.energy/payment to make a payment by card. Alternatively you can pay by debit card at your local PayPoint with the barcode below.

Cash

Simply take this barcode to your local PayPoint to pay by cash. It links to your account so whatever you pay will be transferred to your account.



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